



1stPay POS Pro



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1stPayPOS Pro Overview

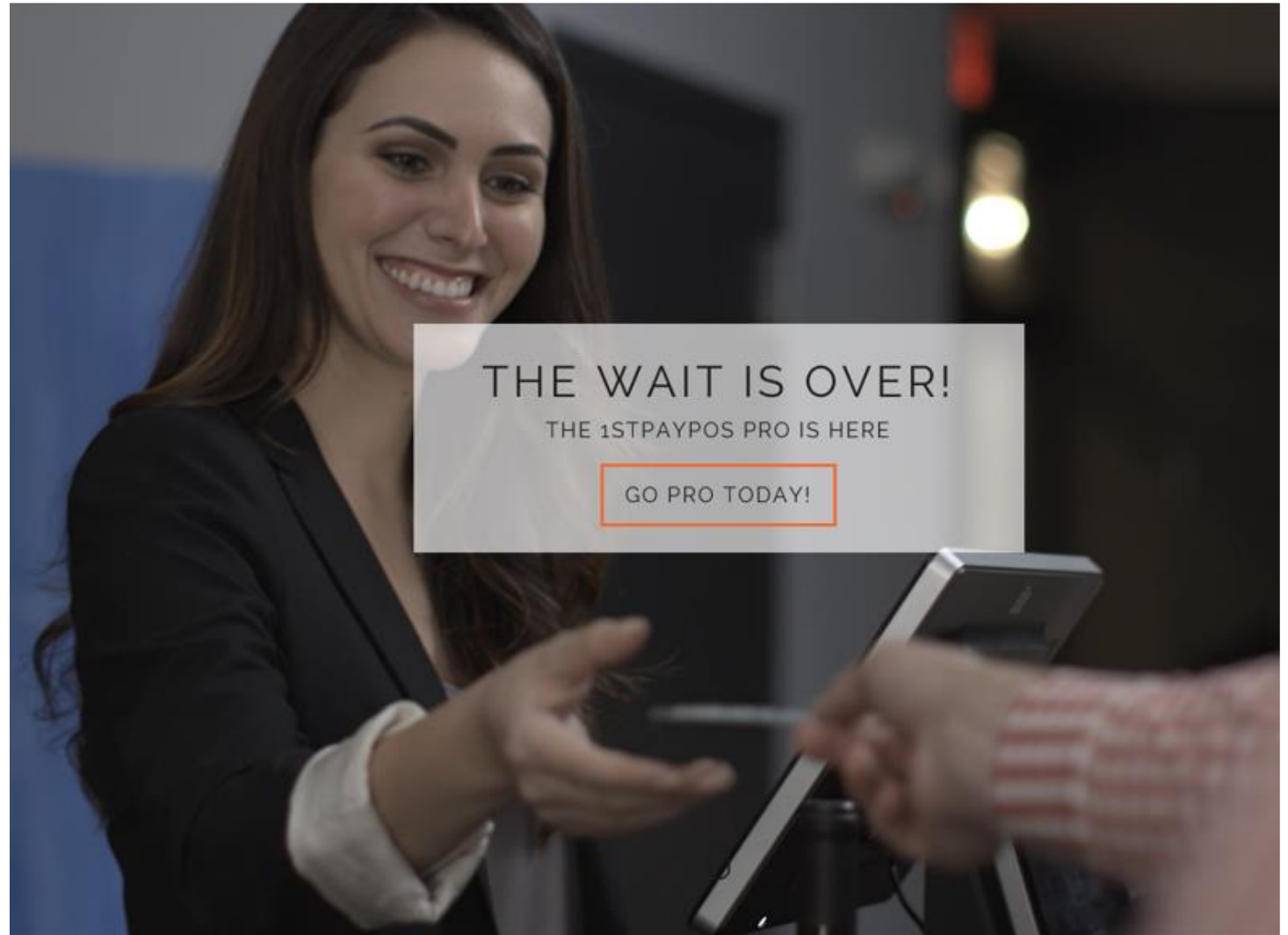
1stPayPOS Pro Equipment

1stPayPOS Pro Marketing

1stPayPOS Pro Merchant Forms

1stPayPOS Pro Deployment & Set-up

1stPayPOS Pro Support



www.1stpaypos.com



1stPayPOS Pro: Overview



INTRODUCING 1STPAYPOS PRO

Welcome to 1stPayPOS Pro! The feature-rich, Android-based tablet solution that is perfect for any business environment.

Built to evolve with a merchants' business and simplify day-to-day operations, this best-in-class, cloud-based point of sale solution is an all-in-one storefront management platform that comes equipped with everything your merchant needs to manage their business.

1stPayPOS Pro functionality includes:

- Integrated Payments with EMV
- Reporting
- Multi-register Management
- Multi-location Management
- Inventory Management
- Staff Management
- Menu/Product Management
- Order Placement/Management
- Pricing and Discount Management
- Hassle-Free Maintenance



FEATURES THAT MAKE A DIFFERENCE

ADMINISTRATIVE PORTAL

Allows the business administrator or management to setup employee user roles and permissions, review transaction details, print “X” (cash) and “Z” (closing/settlement) reports, add and update menu items or goods sold.

Accessible through the tablet or a computer. (Accessing the portal through a computer will allow ease of use.)

INVENTORY FLEXIBILITY

Easily customize your menu items and inventory, establish product bundles and modifiers, and configure pricing.

TRANSACTION REPORTING

Get a 360° view of your business. Track and analyze all of your transactions and inventory data from one portal.

BEST-IN-CLASS HARDWARE

Industry-leading POS equipment and peripherals to help modernize and organize your counter-top.



INTEGRATED PAYMENTS

Certified with the latest payment tech including EMV™, PIN Debit and mobile payments, like Apple Pay & Android Pay™.

STAFF MANAGEMENT

Manage employee time clocks, review hours and manage permissions from your POS dashboard.

HASSLE-FREE MAINTENANCE

All software-based updates are done remotely and we provide 24/7/365 award-winning customer service support



EVERYTHING YOU NEED & MORE

Integrated Payments

- EMV Chip Card Acceptance
- 3rd Party Contactless Acceptance (Apple Pay, Android Pay, Samsung Pay, etc.)
- PIN Debit
- Manual Credit AVS Support (CVV, Zip, etc.)
- Split Tender Payments
- Restaurant Tip Adjust
- Retail (Inline) Tipping
- Multiple Tax Rates by Item
- Order Refunds & Voids
- Partial Authorizations
- Credit (Voice) Authorizations

Reporting

- Transaction Reporting
- Mobile Reporting
- Offline Transaction Capture

Employee Management

- Staff Clock-In & Clock-Out
- Employee Time Tracking
- Emailed Employee Shifts / Payroll Summaries
- Shift Management
- Multi-User Access
- Customizable User Roles
- PIN Login for Cashiers/Servers
- SSO Support

Inventory

- Track Order History
- Inventory Item Notifications
- Count / Receive Inventory

Order Placement

- Table Assignments
- Server/Sales Associate Assignments
- Split Orders by Items
- Save / Hold / Recall Transactions
- Combine / Merge Orders
- Kitchen / Expeditor Printers Supported

Menu/Product Administration

- Department / Category / Subcategory Configurations
- Customizable Screen Layouts
- Multiple Menus & Pricing (Breakfast, Lunch, etc.)
- Item Availability & Pricing By Store
- Menu Item Modifiers

Discounts & Pricing

- Distinct Modifier & Variation Pricing
- Effective Pricing (w/Sales Tax)
- Pricing by Store / Region
- Automatic Discounts (Item Level)
- Receipt and Multi-Item Discount
- Line Item Discounts (\$ or %)



1STPAYPOS PRO MERCHANT PORTAL

Back Office Management Tools

- Merchants can manage one store or many from the secure portal
- 24 x 7 x 365 Access
- Log-in from the 1stPayPOS Pro or from any internet-connected device
- Analytics
 - Sales Summary
 - Prior Period Comparison
 - Settlement Report
 - Calendar
 - Sales
 - Item Mix
 - Additional Analytics
- Transaction Reporting
 - Transactions
 - Batches
 - Tenders
 - Adjustments
 - Audits

The image displays three screenshots of the 1stPayPOS Pro Merchant Portal interface, showing various analytics and transaction management tools.

Sales Summary Screenshot: The interface shows a dashboard with a sidebar menu on the left containing options like Dashboard, Analytics, Sales Summary, Prior Period Comparison, Calendar, Sales, Product Mix, Other, Transactions, Items, Settings, Staff, and Locations. The main content area displays a 'SALES SUMMARY' for the period 1/27/2016 - 2/25/2016. Key metrics include:

- SALES:** \$3,902.77 (161 Transactions)
- DISCOUNTS:** \$45.57 (1.2% of Sales)
- NET SALES:** \$3,857.20 (\$23.96 Avg Net Sales)
- SALES TAX:** \$265.43 (6.9% of Net Sales)
- TIPS:** \$197.31 (5.1% of Net Sales)
- TOTAL SALES:** \$4,319.94 (\$26.83 Avg Total Sales)

Prior Period Comparison Screenshot: This screen shows a 'PRIOR PERIOD COMPARISON' for the same period. It includes a 'DAILY PERFORMANCE' table with columns for Transaction, 1/27/2016, PRIOR WEEK 1/26/2016, and PRIOR YEAR 1/28/2015. The table shows zero values for all categories. Below this is a 'WEEK TO DATE PERFORMANCE' section.

Transactions Screenshot: This screen displays a 'TRANSACTIONS' list. It includes a search bar with filters for date range (1/27/2016 12:00 AM - 2/25/2016 11:59 PM), registers (All Registers), and transaction types (All Types). A table of transactions is shown with columns: NUMBER, BATCH, DATE, REGISTER, DINING PREFERENCE, SERVER, STATUS, TYPE, and TOTAL. The table lists several transactions, including credit card and cash payments.



1STPAYPOS PRO MERCHANT PORTAL

Back Office Management Tools

- Items
 - Item Library
 - Modifiers
 - Item Alert Messages
 - Discounts
 - Taxes
 - Imports
- Settings
 - Store Operations
 - Tenders
 - Registers
 - Stations
 - Screen Layouts
 - Modifier Sets

The image displays four overlapping screenshots of the 1STPAYPOS PRO MERCHANT PORTAL interface, showing various back office management tools. Each screenshot features a dark sidebar with the 'POINT OF SALE' logo and a 'LOCATION LEVEL' indicator, along with a user profile 'Andy Admin' and account information 'ACCOUNT 100000 Corner Deli'.

- ITEM LIBRARY:** Shows a search bar for 'Item Name/Code' and 'All Categories'. It lists items under categories like 'DESSERTS' and 'DESSERTS → BAKED GOODS'. A table shows items like 'Chocolate' and 'Frozen Yogurt' with their prices and costs.
- MODIFIERS:** Shows a search bar and a table of modifiers. The table includes columns for 'NAME', 'PRICE', and 'STATUS'. Examples include 'Cover me! (Double Cheese)' and 'Dill me out! (No Pickles)'.
- STORE OPERATIONS:** Shows a form for 'Store Setup' with fields for 'Name', 'Street Address', 'Country', 'State/Province', 'Time Zone', and 'Phone Number'. It also has a checkbox for 'Active'.
- REGISTERS:** Shows a search bar and a table of registers. The table includes columns for 'NAME', 'PRODUCT TYPE', 'CREDIT CARD DEVICE', and 'REGISTER DEVICE'. Examples include 'Front Counter #1' and 'Patio 1'.



1STPAYPOS PRO MARKETS


From front-end functionality to back-office efficiency, 1stPayPOS Pro provides the tools and features that different businesses need.



RESTAURANT & BAR

SPEED AND EFFICIENCY MEETS FOOD & BEVERAGE

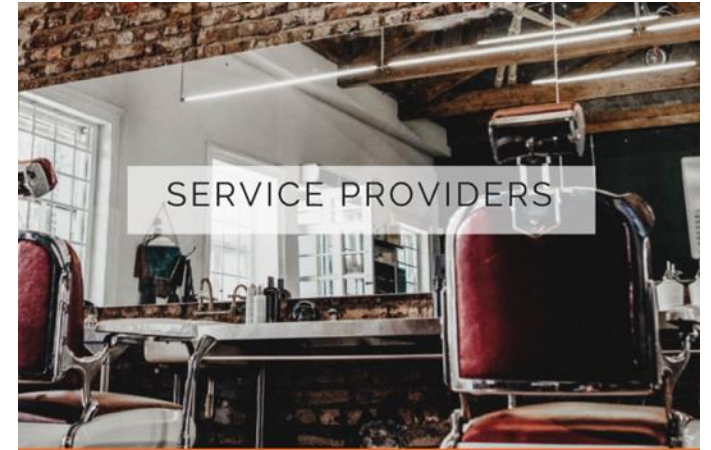
For those who run a bar or restaurant, speed is key. The speed to accurately enter customer's orders. The speed with which information reaches the kitchen. The speed with which a customer can pay for their order. 1stPayPOS Pro not only enhances the speed with which a bar or restaurant can efficiently operate, it also offers those businesses operational features that will help them to streamline both front of house and back of house.



RETAIL

TURNING HAPPY SHOPPERS INTO REPEAT SHOPPERS

Retail businesses rely on the repeat business of consumers as well as giving new customers a positive checkout experience that can turn them into repeat customers. A large part of this is the ability to quickly and efficiently process payments during the checkout process.



SERVICE PROVIDERS

POWERFUL TOOLS TO PROVIDE PROFESSIONAL SERVICE

Salons, automotive repair shops, child care providers, medical practices and any service provider all have something in common. The services that they offer are important in their community and a strong repeat customer base is essential for those service providers to grow their business and maintain positive cash flow. An advanced, easy to use POS is the key to growth and repeat business.



1stPayPOS Pro: Equipment



1STPAYPOS PRO REGISTER

1stPayPOS Pro All-In-One Register

- 15" Tablet Screen
- Tablet, Stand, Cash Drawer, Printer and Cables all in one unit
- Supports quick & easy out-of-box configuration



1STPAYPOS PRO REGISTER

1stPayPOS Pro 10" or 15" Register

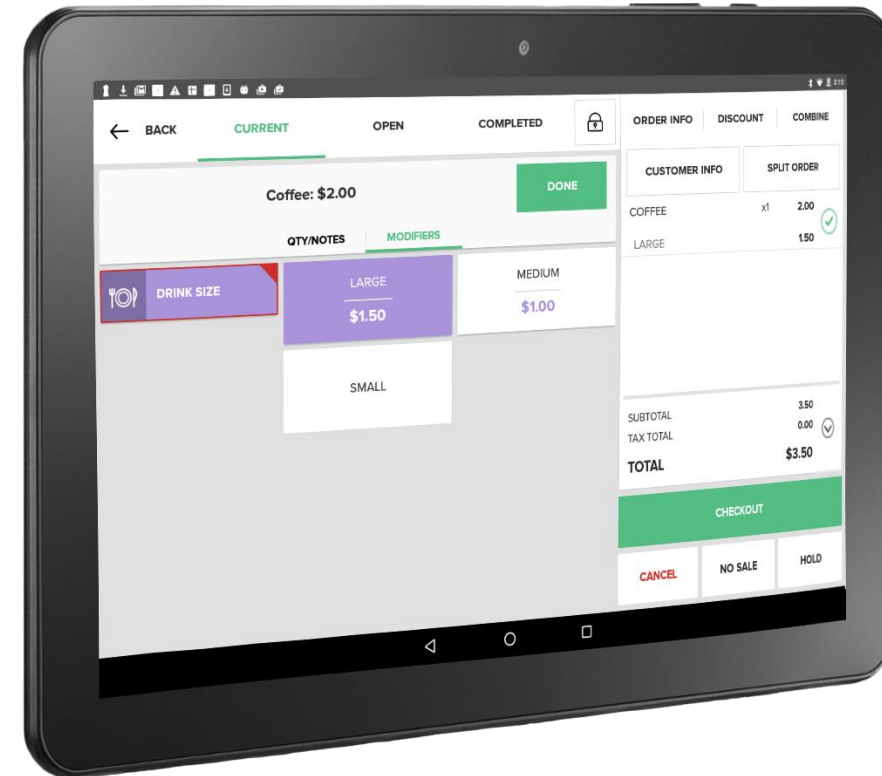
- Tablet
- Stand
- Cables
- Supports quick & easy out-of-box configuration



1STPAYPOS PRO LINE BUSTER

1stPayPOS Pro Line Buster*

- Insignia™ 32GB Tablet (Black)
- 10.1" LCD Screen
- Resolution – 1280 x 800
- Android OS (7.0 Nougat)
- Wi-Fi, GPS and Bluetooth enabled
- 6000 mAh Li-Ion battery
- Non-payment accepting register



** The per-register monthly license fee applies to each line buster unit*



1STPAYPOS PRO INTEGRATED PAYMENTS

Ingenico iPP320 PIN Pad

- Supports EMV card acceptance through First American semi-integrated EMV solution
- Supports Contactless Payments (Apple Pay, Android Pay, Samsung Pay, etc.)
- Supports PIN Debit
- Includes cable
- Includes configuration



1STPAYPOS PRO CASH DRAWER

1stPayPOS Pro Cash Drawer

- Five (5) bill slots
- Eight (8) coin cup removable tray
- Two (2) drawer-front slots
- Two (2) keys
- Includes cable
- Ships in reinforced packaging



15" Register w/
Thermal Printer and
Cash Drawer



1STPAYPOS PRO PERIPHERALS

Adapt 1stPayPOS Pro to the merchant's business needs with peripherals that add convenience and functionality.

Thermal Printer

- Epson T-20 Printer
- Includes Y-Cable

Kitchen Printer

- Star 742 Dot Matrix Printer
- Includes one (1) WiFi adapter

Barcode Scanners

- Zebra LS-2208 scanner, with USB connector
- Socket Bluetooth scanner

WiFi Adapter

- TP-Link TL-WA850RE
- 300Mbps
- Wall-mount design



1STPAYPOS PRO EQUIPMENT PACKAGES

Equipment Pricing: All equipment pricing is included on your current First American Equipment Price List

Package #1 – 10”: Includes 1stPayPOS Register 10” (tablet and stand), thermal printer (Epson T-20), iPP320 PIN pad, cash drawer and cables

Package #2 – 15”: Includes 1stPayPOS Register 15” (tablet and stand), thermal printer (Epson T-20), iPP320 PIN pad, cash drawer and cables

Package #3 – All-in-One: Includes All-in-One unit (with integrated tablet, stand, printer and cash drawer), iPP320 PIN pad and cables

A-La-Carte Equipment:

- 1stPayPOS Pro Register – 10” (tablet, stand and cables)
- 1stPayPOS Pro Register – 15” (tablet, stand and cables)
- 1stPayPOS Pro Register – All-in-One (includes cables)
- Thermal Printer – Epson T-20 (includes “Y”-cable; USB connection)
- Kitchen Printer – Star 742 Dot Matrix (LAN connection; includes TP Link WiFi adapter)
- Ingenico iPP320 PIN Pad (includes cable and configuration)
- Barcode Scanner (USB connection)
- Barcode Scanner (Bluetooth connection)
- Cash Drawer (includes reinforced packaging and cable)
- TP Link WiFi Adapter



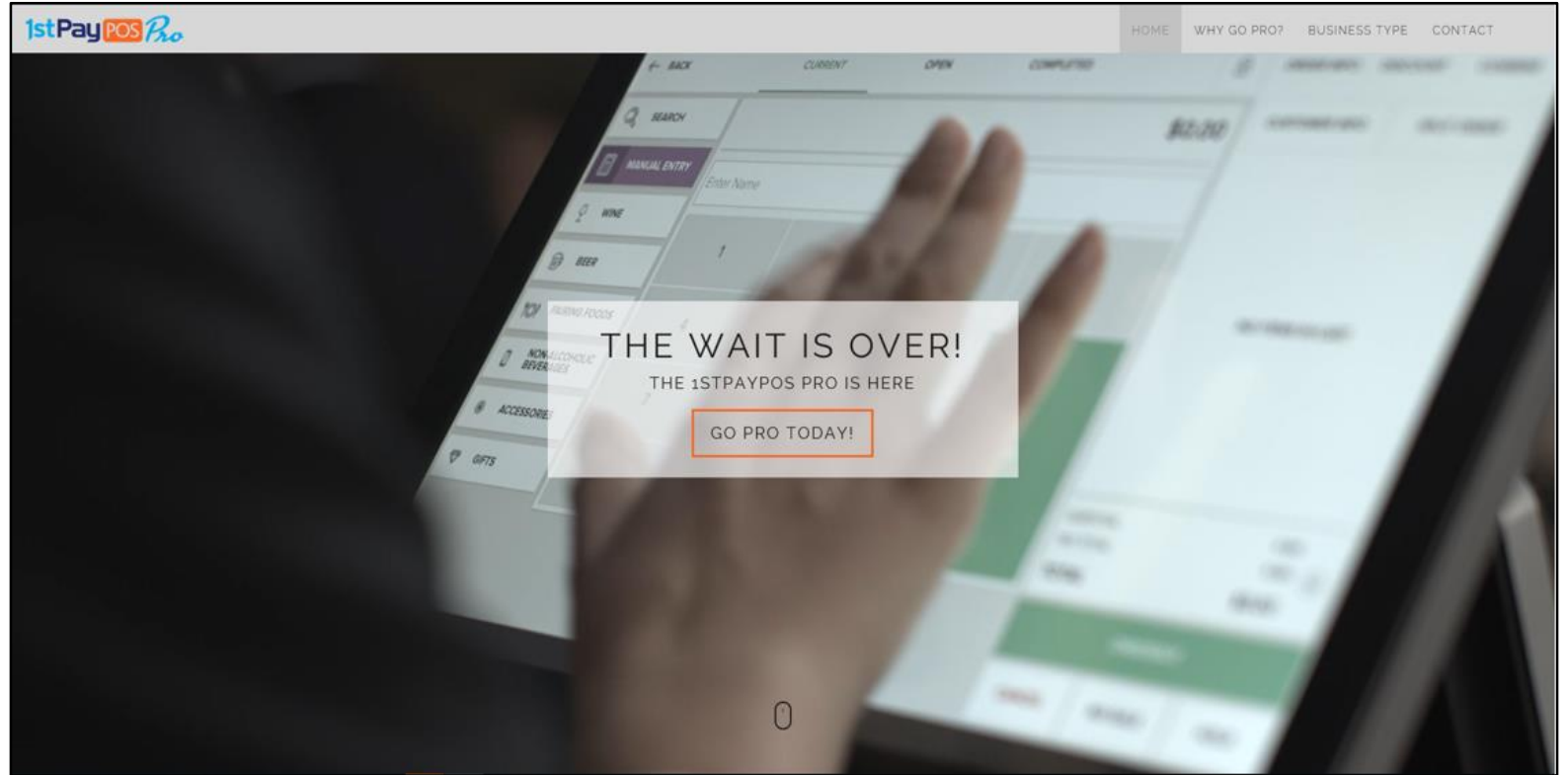
1stPayPOS Pro: Marketing



1STPAYPOS.COM

1stPayPOS Pro Website

- 1stpaypos.com
- Product information
- Key product values & benefits
- Merchant types and more

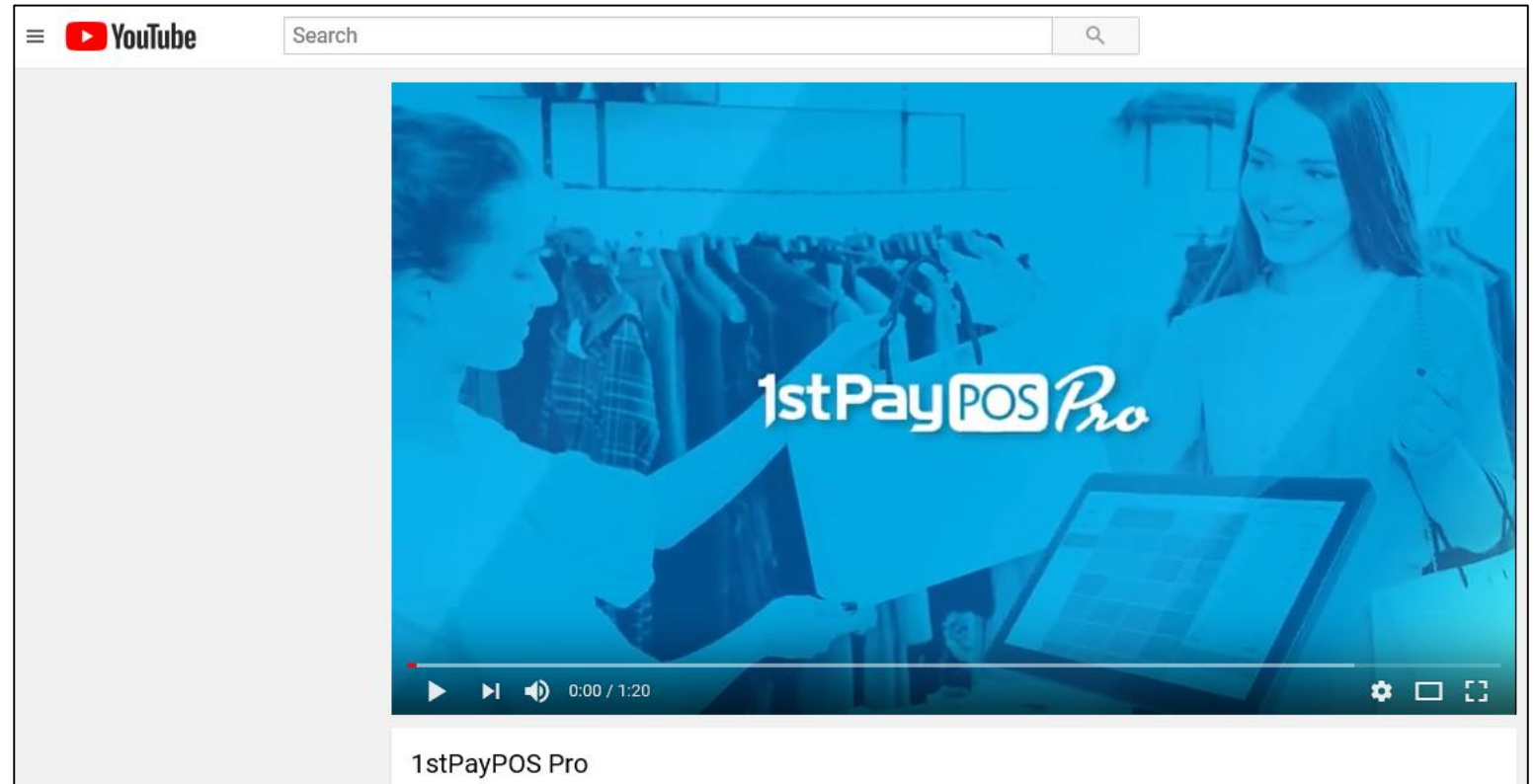


1STPAYPOS PRO VIDEOS

1stPayPOS Pro Videos

Click link to play

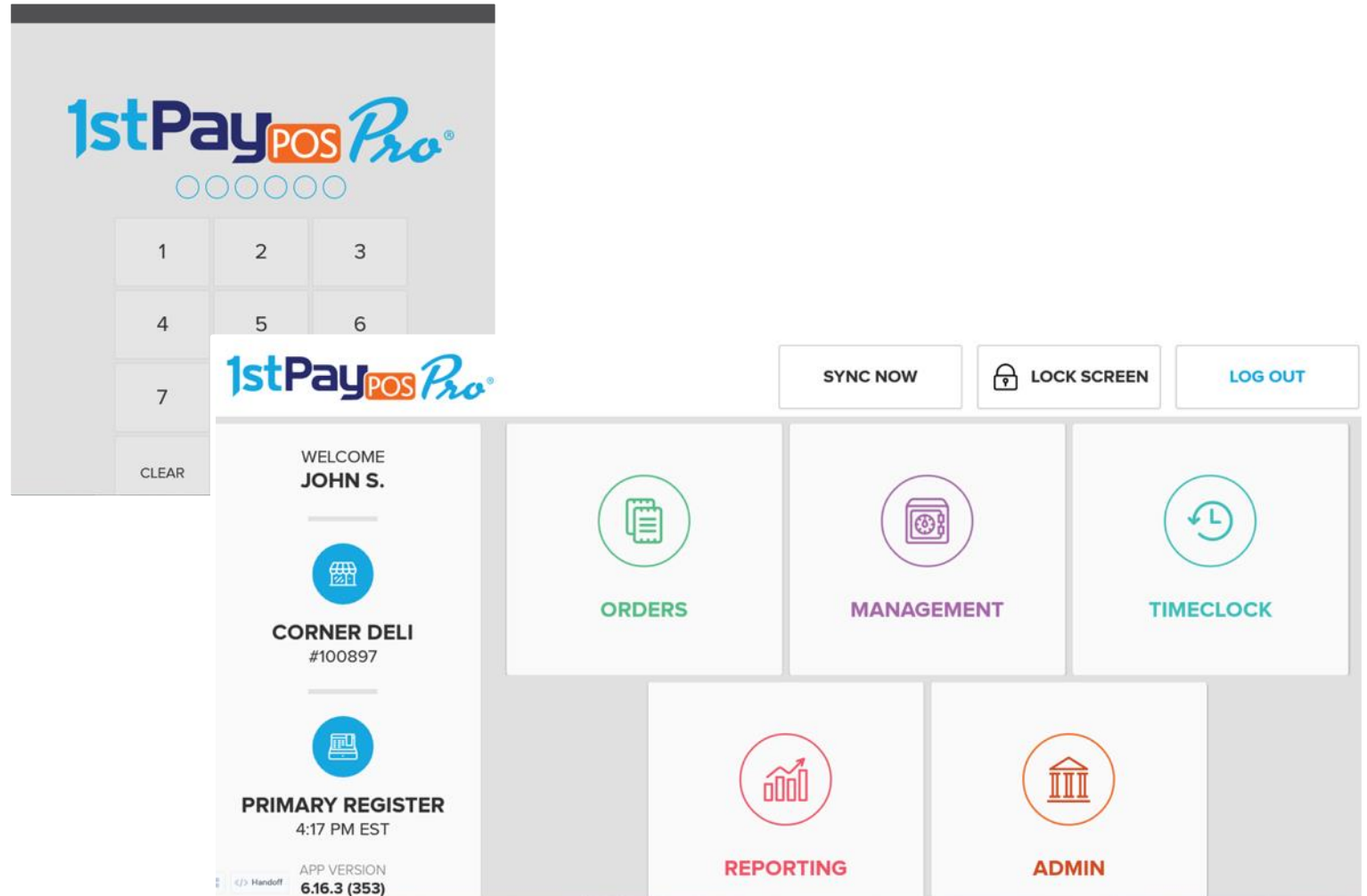
- [1stPay YouTube Channel](#)
- [Promotional Video](#)
- [Retail Video](#)
- [Restaurant Video](#)
- [Spilt Orders](#)
- [Store Operations Settings](#)
- [Reporting](#)
- [User Role Permissions](#)
- [Back Office Analytics](#)
- [Back Office Timeclock](#)
- [Back Office Transactions](#)
- [Back Office Staff](#)
- [Back Office Items](#)



1STPAYPOS PRO DEMOS

1stPayPOS Pro Online Demos

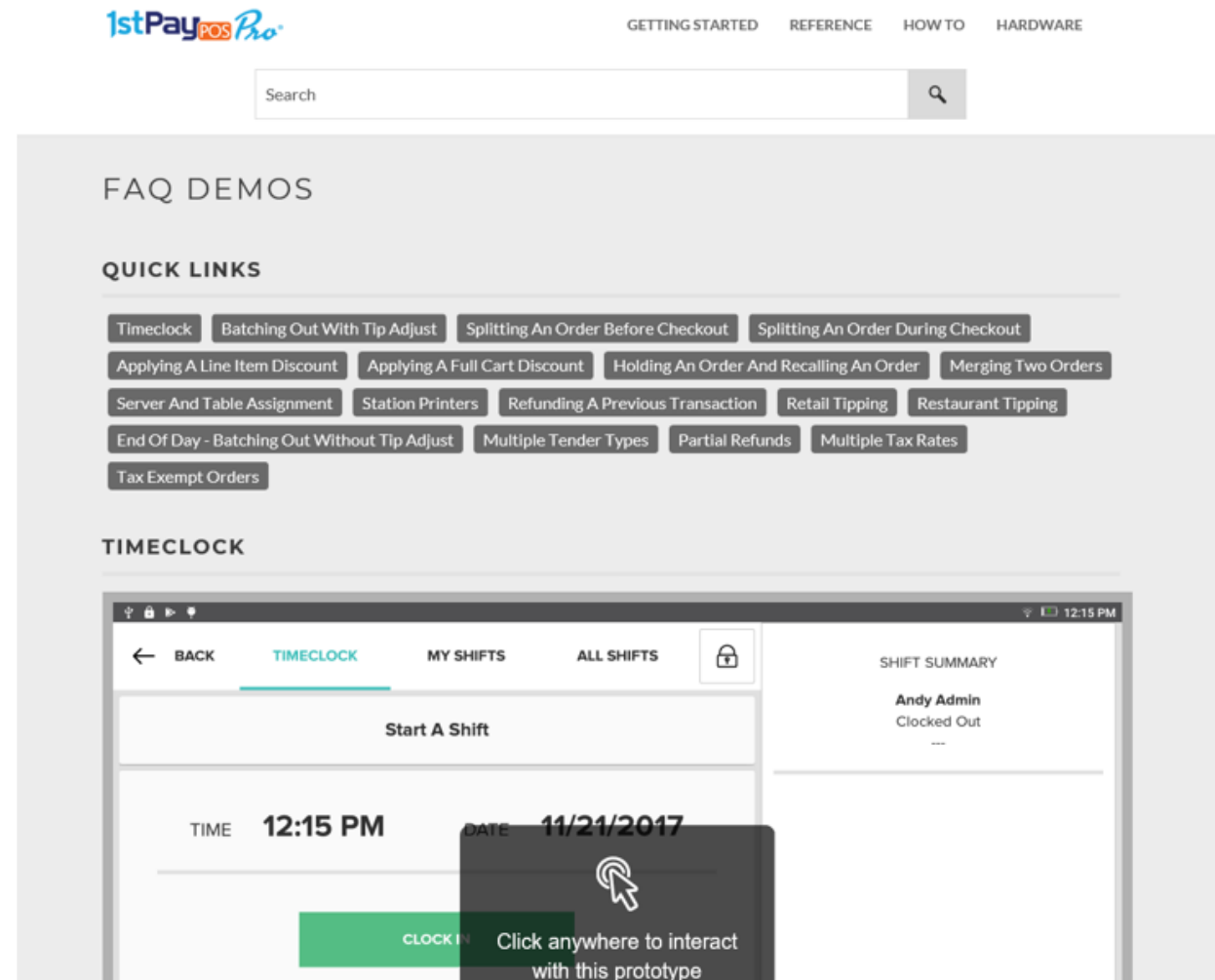
- Click-through demos of main features and functionality
- [Advanced Demo](#) (Log-in: 123456)
- [Basic Retail Demo](#)
- [Basic Restaurant Demo](#)



1STPAYPOS PRO DEMOS

1stPayPOS Pro Online Demos

- [FAQ Demos:](#)
- Demos include:
 - Timeclock
 - Batch Out with Tip Adjust
 - Split Order Before Checkout
 - Split Order During Checkout
 - Apply Line-item Discount
 - Apply Full-cart Discount
 - Hold/Recall Order
 - Merging Two Orders
 - Server/Table Assignment
 - Station Printers
 - Refund Previous Transaction
 - Retail Tipping
 - Restaurant Tipping
 - Batch Out without Tip Adjust
 - Multiple Tender Types
 - Multiple Tax Rates
 - Tax Exempt Orders



1STPAYPOS PRO FLYERS

Support prospecting and selling with a variety of informational flyers.

Overview

1stPay POS Pro

WHICH SIZE IS BEST FOR YOUR BUSINESS?

This all-in-one storefront management software comes in a 10-inch or 15-inch model.
www.1stpaypos.com

FEATURES

- Inventory Flexibility
- Timeclock for Staff Management
- Integrated Payments
- Transaction Reporting
- Loyalty Program

BEST-IN-CLASS HARDWARE

10" or 15" Android Platform with Flip Stand
IPF300 Terminal
Cash Drawer
Epson Thermal Printer
Scanner - Optional
Star Kitchen Printer - Optional

CONTACT US TODAY TO LEARN MORE!

High-level

1stPay POS Pro

LOOKING FOR A NEW POINT OF SALE SYSTEM?

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Easily customize your menu items and inventory, establish product bundles or modifiers and configure pricing.

INTEGRATED PAYMENTS
Certified with the latest payment technology including EMV, PIN debit and mobile payments like Apple Pay® & Android Pay™.

BEST-IN-CLASS HARDWARE
Industry-leading POS equipment and peripherals to help modernize and organize your countertop.

STAFF MANAGEMENT
Manage employee time clock, review hours and manage permissions from your POS dashboard.

TRANSACTION REPORTING
Get a 360° view of your business. Track and analyze all of your transactions and inventory data from one portal.

HASSLE-FREE MAINTENANCE
All software based updates are done remotely and we provide 24/7/365 award-winning customer service support.

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COFFEE SHOPS QUICK SERVICE RESTAURANTS HOSPITALITY BARS / NIGHT CLUBS RETAIL FULL SERVICE RESTAURANTS

GENERAL FEATURES

HARDWARE & PLATFORM CAPABILITIES

- ✓ Android Tablet - 10" or 15"
- ✓ Cash Drawer
- ✓ POS Stand
- ✓ Printers
- ✓ Barcode Reader / Scanner
- ✓ Payment Devices with EMV
- ✓ Wireless Router & Access Points

SPECIAL CONFIGURATIONS

- ✓ Multi-Register Management
- ✓ Multi-Store / Location Management

www.1stpaypos.com

BACK OFFICE INTEGRATIONS

REPORTING

- ✓ Transaction Reporting
- ✓ Mobile Reporting
- ✓ Offline Transaction Capture

INVENTORY MANAGEMENT

- ✓ Track Order History
- ✓ Inventory Item Notifications
- ✓ Count / Receive Inventory

EMPLOYEE MANAGEMENT

- ✓ Staff Clock-In & Clock-Out
- ✓ Employee Time Tracking
- ✓ Enabled Employee Shifts / Payroll Summaries
- ✓ Shift Management
- ✓ Multi-User Access
- ✓ Customizable User Roles
- ✓ PIN Login for Cashiers/Servers
- ✓ SSID Support

TRANSACTION MANAGEMENT

POS MENU/PRODUCT ADMINISTRATION

- ✓ Department / Category / Subcategory Configurations
- ✓ Customizable Screen Layouts
- ✓ Multiple Menus & Pricing ("Breakfast, Lunch, etc.")
- ✓ Item Availability & Pricing By Store
- ✓ Menu Item Modifiers

ORDER PLACEMENT

- ✓ Table Assignments
- ✓ Server or Sales Associate Assignments
- ✓ Split Orders by Items
- ✓ Save / Hold / Recall Transactions
- ✓ Combine / Merge Orders
- ✓ Kitchen / Expeditor Printers Supported

DISCOUNTS & PRICING

- ✓ Discount Modifier & Variation Pricing
- ✓ Effective Pricing (with Sales Tax)
- ✓ Pricing by Store / Region
- ✓ Automatic Discounts (Item Level)
- ✓ Receipt and Multi-Item Discounts
- ✓ Line Item Discounts (\$ or %)

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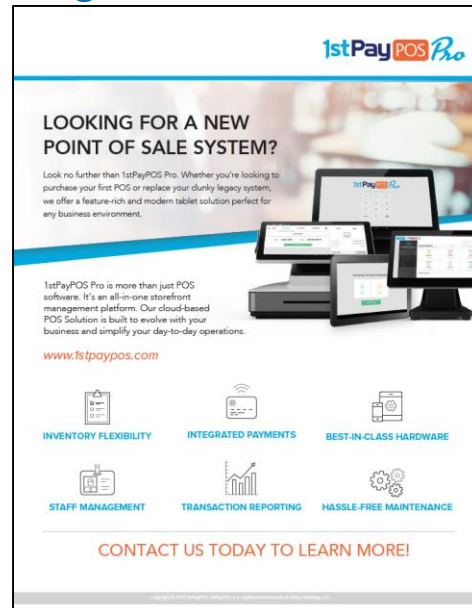
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- 10" or 15" Android Platform with Flip Stand or All-in-One hardware
- IPF320 Terminal
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- Star Kitchen Printer - Optional

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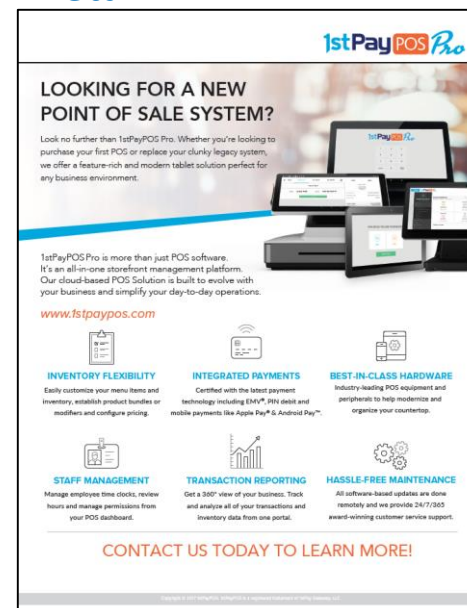
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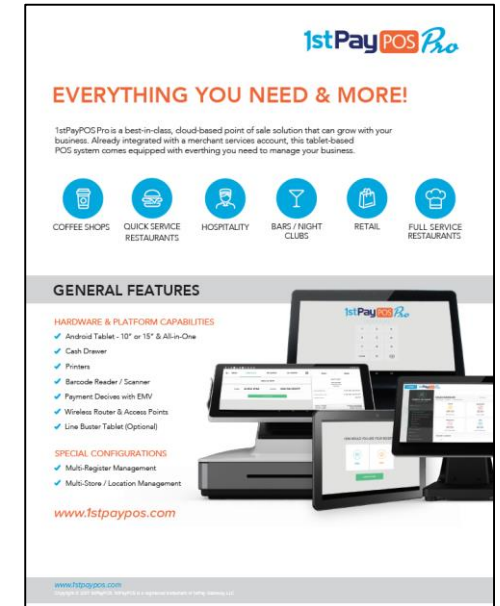
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- ✓ Printer
- ✓ Barcode Reader / Scanner
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- ✓ Wireless Router & Access Points
- ✓ Line Buster Tablet (Optional)

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1STPAYPOS PRO FLYERS

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Business Type Matrix

RECOMMENDED FEATURES BY BUSINESS TYPE														
1stPay POS Pro														
While all features are available for any business type, the features indicated with an "•" are the features we recommend for your business type. You are welcome to use every feature in the product; however, this matrix is designed to eliminate the pressure of determining which features will align with your business goals most accurately.														
	DISCOUNTS	EMAIL RECEIPT	INVENTORY TRACKING	SERVICE RATINGS	TIME/CLOCK & TIME ADJUSTMENT	TRIP ADJUSTMENT	LOYALTY OR LOYALTY DASHBOARD	ALLOW NEGATIVE INVENTORY COUNTS	MATRIX & TAX RATES BY ITEM	ITEM ALERTS	EFFECTIVE PRICING	SALES PENDING	FORCED MODIFIERS	CUSTOMIZABLE USER ROLES ACCESS
QSR, FAST CASUAL, THEATRIES	•				•		•							•
DELS & BAKERIES					•						•	•		•
COFFEE SHOPS		•			•						•	•		•
FULL SERVICE RESTAURANT			•	•	•	•								•
FOOD TRUCK		•	•				•	•	•					•
RETAIL		•	•		•		•							•
BAR OR NIGHT CLUB					•	•		•						•
LIGHT HOSPITALITY								•						•
SALON OR SPA	•	•	•		•					•	•			•
MULTI STORE	•		•							•	•			•

• Features we recommend for your business type

Merchant Segment Fit

1stPay POS Pro	GREAT FIT			GOOD FIT			NOT A GOOD FIT		
	POS functionality fits the needs of a typical merchant in this category.			POS functionality meets most needs of a typical merchant in this category.			POS misses key functionality a typical merchant in this category would need.		
RESTAURANTS / FOOD	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION
Bars / Nightclubs	•	•	•	•	•	•	•	•	•
Full Service - Casual Dining	•	•	•	•	•	•	•	•	•
Full Service - Fine Dining	•	•	•	•	•	•	•	•	•
Family Restaurants, Limited Service	•	•	•	•	•	•	•	•	•
Fast Food	•	•	•	•	•	•	•	•	•
Delis / Sandwich Shops	•	•	•	•	•	•	•	•	•
Carry Out	•	•	•	•	•	•	•	•	•
Ice Cream / Yogurt	•	•	•	•	•	•	•	•	•
Cookies / Desserts / Donuts	•	•	•	•	•	•	•	•	•
Pizza	•	•	•	•	•	•	•	•	•
Fast Casual	•	•	•	•	•	•	•	•	•
Beverage Bars	•	•	•	•	•	•	•	•	•
Coffee Shops	•	•	•	•	•	•	•	•	•
Bagel Shops	•	•	•	•	•	•	•	•	•
RETAIL	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION
Home Furnishing	•	•	•	•	•	•	•	•	•
Sporting Goods	•	•	•	•	•	•	•	•	•
Fabric	•	•	•	•	•	•	•	•	•
General Merchandise	•	•	•	•	•	•	•	•	•
Shoes	•	•	•	•	•	•	•	•	•
Grocery	•	•	•	•	•	•	•	•	•
Liquor	•	•	•	•	•	•	•	•	•
Automotive Parts	•	•	•	•	•	•	•	•	•
Clothing / Apparel	•	•	•	•	•	•	•	•	•
Building Material / Home Improvement	•	•	•	•	•	•	•	•	•
Car Dealership	•	•	•	•	•	•	•	•	•
Drug / Pharmacy Store	•	•	•	•	•	•	•	•	•
SERVICES	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION	SINGLE STORE	MULTI-STORE	CORPORATION
Hair Salon	•	•	•	•	•	•	•	•	•
Nail Salon	•	•	•	•	•	•	•	•	•
Gas Stations	•	•	•	•	•	•	•	•	•
Automotive	•	•	•	•	•	•	•	•	•
Shoe & Tailoring	•	•	•	•	•	•	•	•	•
Dry Cleaning	•	•	•	•	•	•	•	•	•
Health & Medical Offices	•	•	•	•	•	•	•	•	•
Gym	•	•	•	•	•	•	•	•	•
Property Management	•	•	•	•	•	•	•	•	•
Non-Profit Organizations	•	•	•	•	•	•	•	•	•
Home Utility (in-office POS)	•	•	•	•	•	•	•	•	•
Installation Services (Carpet, Cabinetry)	•	•	•	•	•	•	•	•	•
Hotel / Motel / B&B	•	•	•	•	•	•	•	•	•
Recreation (Bowling, Putt Putt)	•	•	•	•	•	•	•	•	•
Golf Course	•	•	•	•	•	•	•	•	•
Amusement (Parks, Movie Theatre)	•	•	•	•	•	•	•	•	•
Legal	•	•	•	•	•	•	•	•	•
Museums, Art, Galleries	•	•	•	•	•	•	•	•	•
Educational Services	•	•	•	•	•	•	•	•	•

Features

1stPay POS Pro

EVERYTHING YOU NEED & MORE!

1stPay POS Pro is a best-in-class, cloud-based point of sale solution that can grow with your business. Already integrated with a merchant services account, this tablet-based POS system comes equipped with everything you need to manage your business.

COFFEE SHOPS

QUICK SERVICE RESTAURANTS

HOSPITALITY

BAR / NIGHT CLUBS

RETAIL

FULL SERVICE RESTAURANTS

GENERAL FEATURES

HARDWARE & PLATFORM CAPABILITIES

✓ All-in-One Unit

✓ Cash Drawer

✓ Printer

✓ Barcode Reader / Scanner

✓ Payment Devices with EMV

✓ Wireless Router & Access Points

✓ Line Buster Tablet (Optional)

SPECIAL CONFIGURATIONS

✓ Multi-Register Management

✓ Multi-Store / Location Management

www.1stpaypos.com

www.1stpaypos.com

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BACK OFFICE INTEGRATIONS

REPORTING

✓ Transaction Reporting

✓ Mobile Reporting

✓ Offline Transaction Capture

EMPLOYEE MANAGEMENT

✓ Staff Clock-In & Clock-Out

✓ Employee Time Tracking

✓ Enabled Employee Shifts / Payroll Summaries

✓ Shift Management

✓ Multi-User Access

✓ Customizable User Roles

✓ FRII Login for Cashiers/Servers

✓ SSD Support

INVENTORY MANAGEMENT

✓ Track Order History

✓ Inventory Item Notifications

✓ Count / Receive Inventory

TRANSACTION MANAGEMENT

POS MENU/PRODUCT ADMINISTRATION

✓ Department / Category / Subcategory Configurations

✓ Customizable Screen Layouts

✓ Multiple Menus & Pricing ("Breakfast, Lunch, etc.")

✓ Item Availability & Pricing by Store

✓ Menu Item Modifiers

ORDER PLACEMENT

✓ Tab & Assignments

✓ Server or Sales Associate Assignments

✓ Split Orders by Item

✓ Save / Hold / Recall Transactions

✓ Combine / Merge Orders

✓ Kitchen / Expeditor Printers Supported

DISCOUNTS & PRICING

✓ District Modifier & Variation Pricing

✓ Effective Pricing (with Sales Tax)

✓ Pricing by Store / Region

✓ Automatic Discounts (Item Level)

✓ Receipt and Multi-Item Discounts

✓ Line Item Discounts (\$ or %)

INTEGRATED PAYMENTS

✓ Multiple Tenders (cash, credit/debit, gift card)

✓ Supported 3rd Party Mobile Acceptance (Apple Pay, Android Pay, Samsung Pay, etc.)

✓ FRII Debit

✓ EMV Chip Card Acceptance

✓ Manual Credit AVS Support (CV, Zip, etc.)

✓ Split Tender Payments

✓ Restaurant Tip Adjust

✓ Retail (Line) Tipping

✓ Multiple Tax Rates by Item

✓ Order Refunds & Void

✓ Offline Credits

✓ Credit / Debit Partial Authorizations

✓ Credit (Void) Authorizations

CONTACT US TODAY TO LEARN MORE!

www.1stpaypos.com

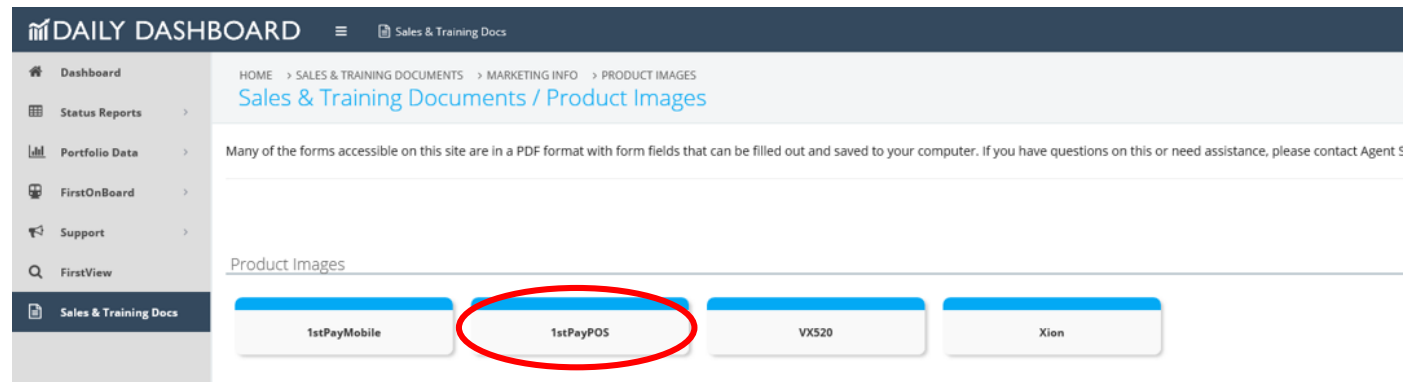
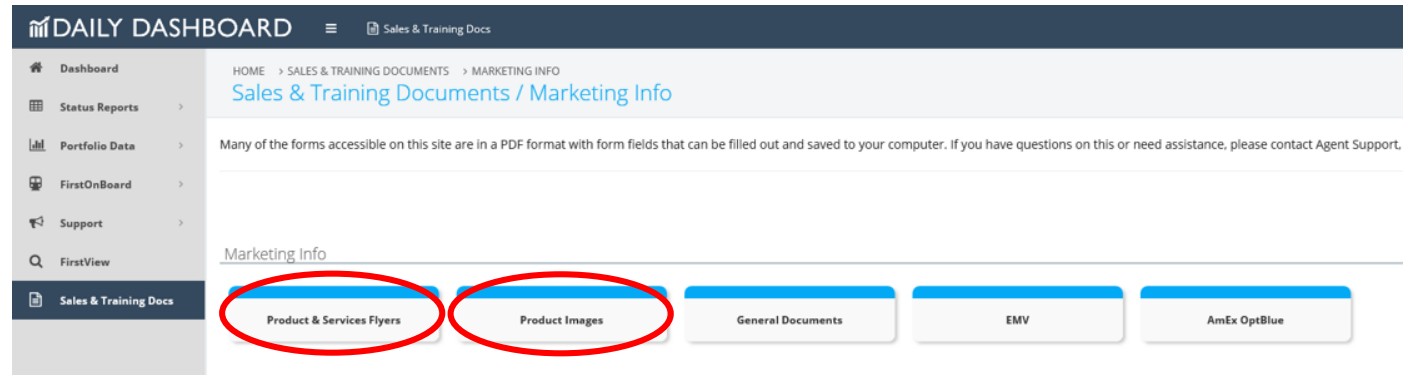
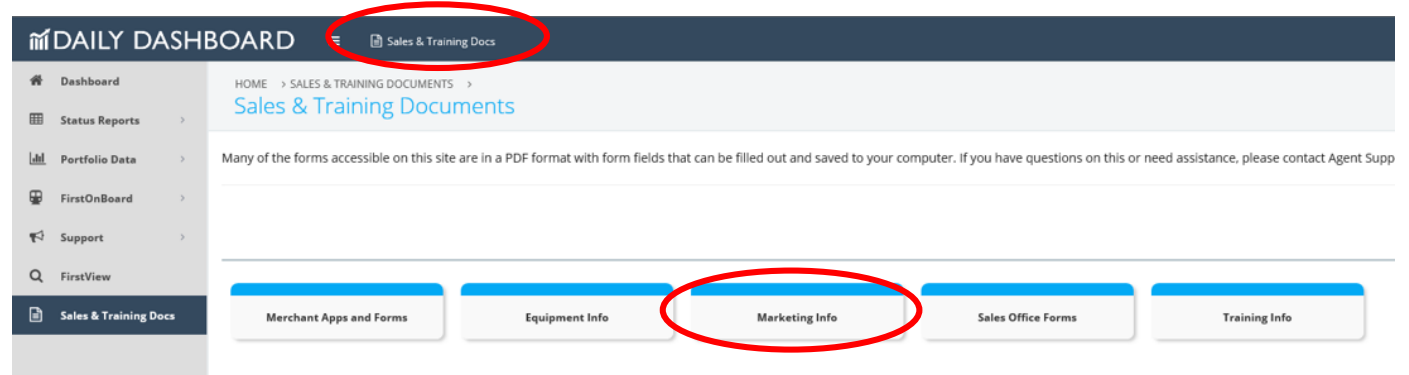
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1STPAYPOS PRO MARKETING MATERIALS

1stPayPOS Pro Marketing Materials

- Daily Dashboard: dailydashboard.net
- Sales & Training Docs → Marketing Info
- Product & Service Flyers
 - 1stPayPOS Pro – Detail
 - 1stPayPOS Pro – Features
 - 1stPayPOS Pro – Features by Matrix Type
 - 1stPayPOS Pro – Highlevel
 - 1stPayPOS Pro – Merchant Segment Fit Chart
 - 1stPayPOS Pro – Overview
- Product Images → 1stPayPOS
 - 1stPayPOS Pro 10"
 - 1stPayPOS Pro 15"



1stPayPOS Pro: Merchant Forms



1STPAYPOS PRO MERCHANT PRICING

1stPayPOS Pro pricing is structured to allow you the most flexibility in setting merchant pricing. Now, you can position 1stPayPOS Pro the way you want with each merchant.

Set-up Fee

- You may apply a one-time set-up fee in the amount of your choice
- Fee may be used to off-set System Implementation expense *(ISO expense for System Implementation applies to all 1stPayPOS Pro installations; expense applied through residuals)*
- First American will collect the set-up fee entered on application via ACH and pay ISO via residuals

Monthly License Fee

- Fee applies to each 1stPayPOS Pro register for the merchant
- Fee amount must be the same for each register at a merchant
- Fee may be set at any amount desired, including \$0.00 *(ISO expense will apply)*

1stPay Transaction Fee

- Fee will apply to any transaction run through 1stPayPOS Pro
- Fee amount is in addition to standard authorization/transaction fee
- Fee may be set at any amount desired, including \$0.00 *(ISO expense will apply)*



FIRSTONBOARD: 1STPAYPOS PRO

To complete a merchant application using FirstOnBoard, follow these simple steps:

1. Select "Additional Products"

2. Select "FirstPay 2.0 Services"

3. Select "1stPayPOS Pro"

4. Price each fee as desired

HOME > FIRSTONBOARD
Application: Additional Products

Demographics Merchant Profile Trade References & Site Survey Rates & Fees **Additional Products** Equipment Documents Review & Submit

Additional Products Save Continue

☐ Debit/EBT

☐ FirstAdvantage Gift Card Program

☒ FirstPay 2.0 Internet Services

☒ 1stPayPOS Pro

Setup Fee Monthly License Fee (per POS Register)* 1stPay Transaction Fee*

\$ \$ \$

NOTE: Set-up fee will be collected by First American (ACH) and paid to ISO via residuals

NOTE: This transaction fee is in addition to the merchant's standard transaction/authorization fee



FIRSTONBOARD: 1STPAYPOS PRO

In the Equipment section, select
"Add 1stPay Equipment"

HOME > FIRSTONBOARD
Application: Equipment

Demographics Merchant Profile Trade References & Site Survey Rates & Fees Additional Products **Equipment**

Equipment

Equipment List

No Equipment assigned to this Application.

Add Terminal Add Software **Add 1stPay Equipment**

NOTE: When you select a register package (10", 15" or All-in-One), you will need to add-up the equipment cost for each included item from the equipment price list to determine your total expense for the package.

ADD 1stPAY EQUIPMENT:

- Select a package based on the tablet screen size desired - 10", 15" or All-in-One. *(Package contents are automatically selected)*
- Select additional items, if needed
- Choose the set-up template needed
- Select payment method:
 - Credit Card if selling system to merchant *(ISO will be charged through on-file process)*
 - Lease if merchant is leasing the system *(Requires lease application to be completed)*
- Enter price *(if applicable)*

Add 1stPay Equipment

Package
1stPayPOS Pro - 15" monitor package **A**

Includes

- ☒ 1stPayPOS Pro
- ☒ 1stPayPro Register 15"
- ☒ 1stPayPro iPP320
- ☒ 1stPayPro Cash Drawer
- ☒ 1stPayPro Thermal Printer
- ☐ 1stPayPro Kitchen Printer
- ☐ 1stPayPro Barcode Scanner **B**

Templates (Must select one)
1stPayPOS Pro Retail - No Tip **C**

Payment Method
Select One **D**

Price (If "Lease" payment type is selected, please indicate monthly payment amount.)
\$ **E**

Comments

Close Add



1STPAYPOS PRO MERCHANT ADDENDUM

To add 1stPayPOS to an existing merchant account, follow the simple steps below on the 1stPayPOS Pro Addendum. Once complete and signed, submit to: MaintenanceSupport@first-american.net

NOTE: This transaction fee is in addition to the merchant's standard transaction/authorization fee

NOTE: This fee will be collected by First American (ACH) and paid to ISO via residuals

NOTE: When you select a register package (10", 15" or All-in-One), you will need to add-up the equipment cost for each included item from the equipment price list to determine your total expense for the package.

1stPayPOS Pro		1stPayPOS Pro Addendum		Sales Office Information:	
Merchant Name:		Office #:		Rep #:	
Merchant Email:		MID (if existing):			
		(REQUIRED)			
SERVICE FEES					
Monthly License Fee: \$		Note: The Monthly License Fee will apply for each POS Register.			
1stPay Transaction Fee: \$					
Set Up Fee: \$					
EQUIPMENT REGISTER PURCHASE <small>*Not eligible for swap</small>					
PACKAGES				QTY	
<input type="checkbox"/> Package #1 - 10"		Includes: 1stPayPOS Pro Register 10", printer (thermal), iPP320 PIN pad, cash drawer*, and cables			
<input type="checkbox"/> Package #2 - 15"		Includes: 1stPayPOS Pro Register 15", printer (thermal), iPP320 PIN pad, cash drawer*, and cables			
<input type="checkbox"/> Package #3 - All-in-one		Includes: 1stPayPOS Pro Register All-in-one, iPP320 PIN pad, and cables			
A-LA-CARTE EQUIPMENT				QTY	
1stPayPOS Pro Register (Includes tablet, stand, and cables.):		<input type="checkbox"/> 10" <input type="checkbox"/> 15" <input type="checkbox"/> All-in-one			
Line Buster Tablet (Per register fee applies.)					
Thermal Printer (Epson T20II thermal printer [USB])					
Kitchen Printer (Star 742 impact kitchen printer [LAN connection]; includes TP Link Wifi adapter.)					
Ingenico iPP320 PIN pad (Includes cable and configuration.)					
Barcode Scanner					
Socket Bluetooth Barcode Scanner					
Cash Drawer*					
TP Link Wifi Adapter*					
SHIPPING METHOD:		SHIPPING ADDRESS:			
<input type="checkbox"/> FedEx Overnight <input type="checkbox"/> FedEx Second Day		CITY: STATE: ZIP:			
<input type="checkbox"/> FedEx Ground <input type="checkbox"/> FedEx Express Saver					
PAYMENT TYPE:		Deduct from Lease Funding <input type="checkbox"/> Bill credit card number on file ending in			
SI TO TRAIN <input checked="" type="checkbox"/>					
TEMPLATES (Must select one)					
<input type="checkbox"/> Retail - No Tip		<input type="checkbox"/> Retail - Counter Tip		<input type="checkbox"/> Restaurant - Table Payment	
SPECIAL INSTRUCTIONS					

Complete merchant information

EQUIPMENT SELECTION:

- Packages have been created to simplify product selection. Simply choose a package based on the tablet screen size desired (10", 15" or All-in-One). (Package contents are as-labeled)
- A-la-carte items may be added to a selected package, or you may create your own complete set-up by selecting individual items. (Included content is as-labeled)
- Mark the appropriate quantity for each package / item selected
- Complete shipping / billing information
- Select set-up template to support the merchant-type



1stPayPOS Pro: Deployment & Installation



1STPAYPOS PRO MERCHANT INSTALL & TRAINING

Every 1stPayPOS Pro installation is supported by our specialized installers.



Pre-Installation Call

- Review configuration topics
- Advise of next-steps

Merchant Set-up Review

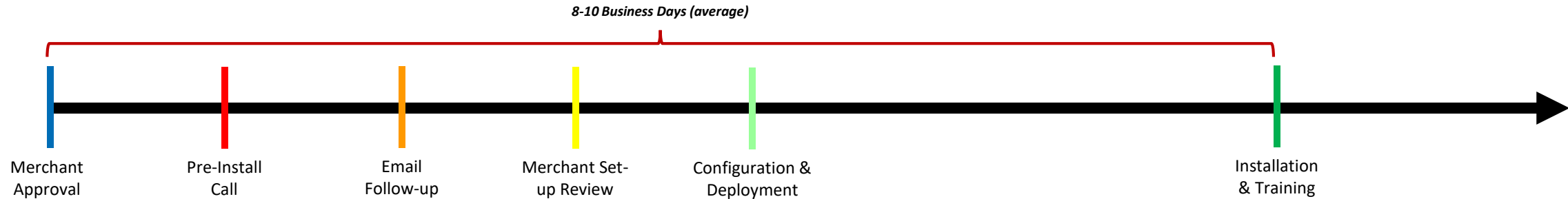
- Email to merchant/owner
- Follow-up items for configuration

Installation and Training

- Formal installation and training
- Occurs after system delivery to merchant



1STPAYPOS PRO INSTALLATION PROCESS



Pre-Installation Call

30-minute call with merchant owner to introduce the 1stPayPOS Pro, review the installation process and discuss specific configuration topics. These configurations will be pre-programmed into the 1stPayPOS Pro prior to shipping.

Merchant Set-up Review

After the pre-installation call, an email will be sent to the merchant owner reviewing the call topics. Included will be a group permissions list for the merchant to review/approve, inventory, discount and modifier templates (if applicable), and a reminder for the merchant to submit these completed templates (if applicable). The email will also include the scheduled delivery date for the 1stPayPOS Pro, and telephone and email contact information should the merchant have follow-up questions.

Installation & Training

Once the 1stPayPOS Pro unit(s) has arrived at the merchant, our specialized installers will schedule time with the merchant to complete formal installation and complete training on the 1stPayPOS Pro.



1stPayPOS Pro: Support



1STPAYPOS PRO SUPPORT

Online Web Portal

- Help.1stPayPOS.com
- Comprehensive online product “manual”, including tutorials, set-up, management, feature/functionality and more
- FAQ Demos: help.1stpaypos.com/faq-demos

1stPayPOS Pro Support Desk

- (844) 889-7675
- 24 x 7 x 365 support

