## The Housing and Economic Crisis: A Micro-Business Perspective

1. Do you own your home?

|  |  |  |  | Response <br> Percent |
| :--- | :--- | :--- | ---: | ---: |
| Yes | Response <br> Count |  |  |  |
| No | $\square$ |  | $84.3 \%$ | 1991 |

2. Do you have a mortgage on your home?

|  |  |  |  | Response <br> Percent | Response <br> Count |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Yes |  |  |  | $84.9 \%$ | 1687 |
| No | $\square$ |  |  | $15.1 \%$ | 299 |
|  |  |  |  |  |  |

3. When did you get your current mortgage?

|  |  | Response <br> Percent |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Count |  |  |$|$

4. Did you use your home to get cash for personal or business expenses by using a mortgage or by refinancing?

|  |  |  |  | Response <br> Percent |
| :--- | :--- | :--- | ---: | ---: |
| Yes | Response |  |  |  |
| Count |  |  |  |  |$|$

5. What type of mortgage or refinancing do you have? Definition of ARM (Adjustable Rate Mortgage): The interest rate changes periodically. The resulting monthly payments may go up or down.

| Response | Response |
| :---: | :---: |
| Percent | Count |

Alt-A or Alt A ARM: Targeted to the self-employed with average or good credit scores. Borrowers were not required to prove their "true" income
(no income documentation). Borrowers were enticed by initial low minimum payments. After introductory period, typically for up to

5 years, at reset, the monthly payment increases substantially.

Option ARM or Pay-Option ARM: Most flexible type of adjustable rate mortgages. Borrower selects the amount they pay each month. Option ARMS entice borrowers by initial low minimum payments, but after an introductory period of up to 5 years,
the required minimum monthly payment increases substantially at

> reset.

Subprime or Subprime ARM: Borrowers with poor credit histories. The borrowers were usually enticed by adjustable or low teaser rates for an initial period. At reset, the interest rates will increase to unexpectedly high levels, which will put the borrower at-risk of foreclosure.

Interest-Only: Pay only interest for a fixed period -- usually from 5 to 10 years. This means the principal
never goes down. After this period, at reset, the borrower must either pay the entire principal off or start paying down the principal, which results in much higher monthly payments.

Balloon Mortgage: Low monthly payments for 2 to 10 years (often slightly below the monthly payment on a 30-year fixed rate mortgage). After this fixed period, the principal must be paid as a lump sum.

Home Equity Loan: Fluctuating monthly payments based upon $\square$ 8.3\%137 fluctuating interest rates.

Fixed-Rate Mortgage: The interest rate and monthly payments are $\square$ 70.0\%1152 fixed for the life of the loan.

Other $\square$ $3.5 \%$57717
6. As you went through the process of finalizing your mortgage or refinancing, how well did you understand the terms and conditions associated with the mortgage or refinancing option you chose?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Excellent understanding | $\square$ | 41.5\% | 681 |
| Good understanding | $\square$ | 39.6\% | 650 |
| Fair understanding | $\square$ | 13.9\% | 228 |
| Poor understanding | $\square$ | 4.8\% | 79 |
| No understanding | 】 | 0.2\% | 3 |
|  |  | answered question | 1641 |
|  |  | skipped question | 722 |

7. If you have a mortgage that is scheduled to RESET (monthly payment increase), when will it be?

|  |  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: | :---: |
| 2008 | $\square$ |  | 3.0\% | 49 |
| 2009 | $\square$ |  | 4.6\% | 75 |
| 2010 | $\square$ |  | 3.2\% | 53 |
| 2011 or later | $\square$ |  | 6.0\% | 98 |
| No Reset/ Not applicable |  |  | 79.0\% | 1296 |
| Do not know | $\square$ |  | 4.2\% | 69 |
|  |  |  | answered question | 1640 |
| skipped question |  |  |  | 723 |

8. For those expecting RESET (monthly payment increase), do you know the monthly mortgage payment you will be required to pay after RESET?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Yes | $\square$ | 31.7\% | 86 |
| No | $\square$ | 62.0\% | 168 |
| Not Applicable | $\square$ | 6.3\% | 17 |
|  |  | answered question | 271 |
|  |  | skipped question | 2092 |

9. Will you be able to pay the new higher monthly mortgage payment?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Yes, I am not worried. | $\square$ | 38.7\% | 105 |
| No, I am very worried because the monthly payment may be to high $\square$ for me to pay |  |  |  |
| Not applicable | $\square$ | 8.5\% | 23 |
|  |  | answered question | 271 |
|  |  | skipped question | 2092 |

10. At this time, have you missed any monthly mortgage payments, and how many have you missed?

|  |  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: | :---: |
| Yes, I have missed one or two payments | $\square$ |  | 4.3\% | 71 |
| Yes, I have missed three or more payments | $\square$ |  | 2.5\% | 41 |
| No, I am up-to-date |  | - | 92.0\% | 1505 |
| Not applicable | \% |  | 1.1\% | 18 |
|  |  | answered question |  | 1635 |
|  |  | skipped question |  | 728 |

11. Do you operate a business in your home?

12. How long have you been in business?

13. Which below was the primary source of cash or financing you utilized to start your business?

14. When you have needed additional cash for your business, where did you get it?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Mortgage or refinanced your home | $\square$ | 3.2\% | 71 |
| Home equity loan | $\square$ | 11.0\% | 245 |
| Credit card(s) | $\square$ | 23.5\% | 523 |
| Personal savings | $\square$ | 29.0\% | 645 |
| Borrowed money from family or friend(s) | $\square$ | 6.2\% | 138 |
| Other loans or lines of credit from lending institutions (i.e. bank, credit union, finance company) |  | 14.5\% | 323 |
| Government funds/loans (local, state, federal, SBA) | ] | 0.5\% | 12 |
| Other (please specify) | $\square$ | 12.0\% | 268 |
|  |  | answered question | 2225 |
| skipped question |  |  | 138 |

15. Which of the below is your chief worry regarding the current economic crisis?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| My money in the bank is at risk | $\square$ | 1.4\% | 31 |
| My savings in a 401 K or other retirement savings vehicles is at risk |  | 16.2\% | 357 |
| My taxes will be increased | $\square$ | 12.7\% | 280 |
| I will be unable to access credit or loans | $\square$ | 6.8\% | 150 |
| I will be unable to afford my housing costs (mortgage and utilities) and may lose my home | $\square$ | 10.2\% | 225 |
| The value of my home will continue to fall |  | 6.4\% | 141 |
| The slow economy may force me to downsize my business (i.e. let go of employees) |  | 6.1\% | 135 |
| Significant decreases in sales and revenue due to the slow economy may force me out of business |  | 29.7\% | 656 |
| Other (please specify) | $\square$ | 10.6\% | 235 |
|  |  | answered question | 2210 |
|  |  | skipped question | 153 |

16. Due to the recent financial crisis, have you experienced any of the following affects to your business? (Select all that apply)

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| My line(s) of credit from my financial institution (i.e. bank, credit union, finance company) have been decreased or cut | $\square$ | 13.2\% | 290 |
| My credit card limits have been lowered | $\square$ | 10.6\% | 233 |
| I've had difficulty obtaining business loans |  | 10.2\% | 225 |
| I've had difficulty obtaining a home equity loan and/or refinancing my home | $\square$ | 9.0\% | 198 |
| I've had difficulty obtaining a loan for personal expenses such as car or education (college) | $\square$ | 7.8\% | 171 |
| I have experienced no affects from this financial crisis | $\longrightarrow$ | 41.0\% | 903 |
| Other (please specify) | $\square$ | 31.4\% | 691 |
|  |  | answered question | 2204 |
|  |  | skipped question | 159 |

17. Please indicate which of the below you think is most responsible for our nation's current economic problems?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Lack of oversight and regulation on financial sector | $\square$ | 12.7\% | 280 |
| Irresponsible business practices by financial services companies and Wall Street |  | 30.2\% | 664 |
| Americans living beyond their financial means | - | 26.3\% | 578 |
| Economic policies of the Administration | $\square$ | 6.3\% | 138 |
| Economic policies of Congress |  | 10.7\% | 236 |
| Other (please specify) | $\square$ | 13.8\% | 304 |
|  |  | answered question | 2200 |
|  |  | skipped question | 163 |

18. Which statement best describes your business?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| A career that presently supplies the main source of income in my household |  | 71.1\% | 1561 |
| A part-time business to supplement another income in my household | , | 11.7\% | 257 |
| A start-up business with the potential to become a permanent, main source of income |  | 11.9\% | 261 |
| Other (please specify) | $\square$ | 5.4\% | 118 |
|  |  | answered question | 2197 |
|  |  | skipped question | 166 |

19. Please indicate your age:

| Response |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Count |$|$| Response |
| :---: |
| Percent |

20. Please indicate you gender:

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Male | $\square$ | 60.2\% | 1318 |
| Female | $\square$ | 39.8\% | 870 |
|  |  | answered question | 2188 |
|  |  | skipped question | 175 |

