



2008 Tax Survey Responses

Micro-businesses were asked to give examples of **conflicting answers** they had received from the Internal Revenue Service (IRS). The following are a sampling of their responses:

- “I received incorrect information on a health insurance deduction. They were confused about the difference between a health savings account and a health reimbursement arrangement.”
- “I got vague and conflicting answers from two people about the law concerning how long we need to keep business records for the IRS.”
- “The first-line helpers are not always aware of the details. I have had individuals tell me to use a particular form. They will then ask someone else who corrects them. I will leave with the right form/information/etc, but usually after talking with more than one person.”
- “I received two conflicting answers on how to properly calculate and enter business portion loss on sale of vehicle that was used for both business and personal use. The business usage varied over the years.”
- “The answer I received required me to use incorrect information on my tax form, putting me at risk of perjury should I be audited.”
- “I asked a question concerning an installment agreement for my tax liability. I was told by the first person stated that I would have to fill out a 433-F in order to be considered. The second person stated that I did not need the 433-F but fill out an Installment Agreement and submit.”
- “There have been so many that I cannot remember just one anymore!”